

Our (draft) Corporate Plan for 2018 – 23

Our vision

The City of London Corporation is the governing body of the Square Mile dedicated to a vibrant and thriving City, supporting a diverse and sustainable London within a globally-successful UK.

We aim to...



By strengthening the character, capacity and connections of the City, London and the UK for the benefit of **people who live, learn, work and visit here.**

Everything we do contributes towards the achievement of twelve outcomes:

Contribute to a flourishing society

- 1. People are safe and feel safe.
- 2. People enjoy good health and wellbeing.
- People have equal opportunities to enrich their lives and reach their full potential.
- Communities are cohesive and have the facilities they need.

Support a thriving economy

- Businesses are trusted and socially and environmentally responsible.
- We have the world's best legal and regulatory framework and access to global markets.
- We are a global hub for innovation in finance and professional services, commerce and culture.
- 8. We have access to the skills and talent we need.

Shape outstanding environments

- We are digitally and physically wellconnected and responsive.
- 10. We inspire enterprise, excellence, creativity and collaboration.
- 11. We have clean air, land and water and a thriving and sustainable natural environment.
- 12. Our spaces are secure, resilient and well-maintained.



Who we are

The Square Mile is the historic centre of London and is home to the 'City' – the financial and commercial heart of the UK. Our reach extends far beyond the Square Mile's boundaries and across private, public and charitable and community sector responsibilities. This, along with our independent and non-party political voice and convening power, enables us to promote the interests of people and organisations across London and the UK and play a valued role on the world-stage.

Our responsibilities

Beyond our statutory duties for the City, London and the UK, we are also responsible for a wide portfolio of work and institutions both inside and outside the Square Mile.

[Insert infographic(s) to be approved, which show our responsibilities within and beyond the Square Mile and how the City contributes to the UK's public purse]



The coming five years

2018-23 is likely to be another period of significant change on a global, national and regional level, bringing with it significant threats as well as opportunities.

Preventing climate change, terrorism and cyber-crime, and countering their effects, will remain high priorities. So too will retaining the UK's competitiveness, in the context of Brexit, increases in the cost of living and reductions in public sector spending.

Disruptive changes, such as the digitisation of our work and personal lives, are likely to bring both threats and opportunities to our residents, workers, visitors, partners and our own organisation.

And, of course, things will happen that we're not expecting but that we will want to respond to positively and constructively.

Our commitments

To do so, we will need to be relevant, responsible, reliable and radical as an organisation. We will need to think and act strategically and at pace. And we will need to ensure that everyone can share in the benefits we aim to create.

This means as individuals we must be open: to unlocking the full potential of our many assets – our people, heritage, green and urban spaces, funds, data and technology; to trying new things and learning as we go; and to working with our stakeholders and partners who share our aims.

How we'll use this plan

This plan is designed to be used as a strategic framework to guide our thinking and decision-making and help ensure that everything we do takes us closer to achieving our vision.

It sets out our vision, the aims and outcomes that drive us, our responsibilities, challenges and commitments and the high-level actions we'll take to help our elected Members and staff see where to focus their efforts to achieve sustainable systemic change.

In year one we will use it to develop our strategic priorities, to decide how best to go about delivering them, to allocate resources towards pursuing them and to find out what effect we are having as a result.

Over the five-year term of the plan we will use it to identify where we need to innovate, with whom we can collaborate and how we can align and drive all our activities to achieve the greatest possible impact on the things we feel are important.



To contribute to a flourishing society

We will...

1. People are safe and feel safe

- Prepare our response to natural and man-made threats.
- Tackle terrorism, violent and acquisitive crime, fraud, cyber-crime and anti-social behaviour and facilitate justice.
- Protect consumers and users of buildings, streets and public spaces.
- Safeguard children, young people and adults at risk.
- Educate and reassure people about safety.

2. People enjoy good health and wellbeing

- Promote equality and inclusion in health through outreach to our working, learning and residential communities and better service design and delivery.
- Raise awareness of factors affecting mental and physical health.
- Provide advice and signposting to activities and services.
- Provide inclusive access to facilities for physical activity and recreation.

People have equal opportunities to enrich their lives and reach their full potential

- Promote and champion diversity, inclusion and the removal of institutional barriers and structural inequalities.
- Provide access to world-class heritage, culture and learning to people of all ages, abilities and backgrounds.
- Promote effective progression through fulfilling education and employment.
- Cultivate excellence in academia, sport and creative and performing arts.

4. Communities are cohesive and have the facilities they need

- Bring individuals and communities together to share experiences and promote wellbeing, mutual respect and tolerance.
- Support access to suitable community facilities, workspaces and visitor accommodation.
- Help provide homes that London and Londoners need.



To support a thriving economy

We will...

5. Businesses are trusted and socially and environmentally responsible

- Champion the ease, reliability and cost-effectiveness of doing business here.
- Model new ways of delivering inclusive and sustainable growth.
- Support, celebrate and advocate responsible practices and investments.
- Advocate and facilitate greater levels of giving of time, skills, knowledge, advice and money.

6. We have the world's best legal and regulatory framework and access to global markets

- Promote regulatory confidence founded on the rule of law.
- Influence UK and global policy and regulation and international agreements to protect and grow the UK economy.
- Lead nationally and advise internationally on the fight against economic and cyber-crime.
- Attract and retain investment and promote exports of goods and services across multiple global markets.

7. We are a global hub for innovation in financial and professional services, commerce and culture

- Support organisations in pioneering, preparing for and responding to changes in regulations, markets, products and ways of working.
- Strengthen local, regional, national and international relationships to secure new opportunities for business, collaboration and innovation.
- Preserve and promote the City as the world-leading global centre for financial and professional services, commerce and culture.
- Promote London for its creative energy and competitive strengths.
- Promote the UK as open to business and enterprise and for its world-leading education offer.

8. We have access to the skills and talent we need

- Promote the City, London and the UK as attractive and accessible places to live, learn, work and visit.
- Champion access to global talent.
- Identify future skills needs, shortages and saturations.
- Champion investment in relevant skills and diverse talent pools.



To shape outstanding environments

We will...

9. We are digitally and physically well-connected and responsive

- Champion and facilitate a world-leading digital experience.
- Develop and trial smart innovations and better manage demand.
- Advocate ease of access via air, rail, road, river and sea.
- Improve the experience of arriving in and moving through our spaces.

10. We inspire enterprise, excellence, creativity and collaboration

- Provide world-class spaces for businesses and markets to thrive.
- Curate a vibrant, attractive and complementary blend of uses of space.
- Create and transform buildings, streets and public spaces for people to admire and enjoy.
- Protect, curate and promote world-class heritage assets, cultural experiences and events.
- Champion a distinctive and high-quality residential, worker, student and visitor offer.

11. We have clean air, land and water and a thriving and sustainable natural environment.

- Provide a clean environment and drive down the negative effects of our own activities.
- Provide thriving and biodiverse green spaces and urban habitats.
- Provide environmental stewardship and advocacy, in use of resources, emissions, conservation, greening, biodiversity and access to nature.
- Influence UK and global policy and regulation and international agreements to protect the environment.

12. Our spaces are secure, resilient and well-maintained

- Maintain our buildings, streets and public spaces to high standards.
- Build resilience to natural and man-made threats by strengthening, protecting and adapting our infrastructure, directly and by influencing others.